



## Acceptable proof documents

You may be asked to send the documents below to us if we have not been able to verify your identity and/or address. To help us verify your account you will be required to send either original or certified copies of proof of identity and proof of residency (referenced in the table below), via post within 7 days of applying for an RCI Bank account, ensuring you include your application reference.

Our address is 'Freepost: RCI Bank' (That's all – no stamp or address details needed).

Any originals will be returned to you as soon as possible. Please note, the same document cannot be used for proof of both Identity and Residency.

We can accept the following documents:

### Proof of Identification (One item from the below)

Proof of Identification	Validity requirements
A copy of your valid (signed) Passport	Document must be in date
A copy of your valid UK photocard Driving Licence (Full or Provisional)	Document must be in date
UK Settled Status / Right to Remain / Right to Reside / Indefinite Leave to Remain ID	Document must be in date
Original valid Northern Ireland Driving Licence (both parts)	Document must be in date
Original valid National Identity Card for EU Nationals	Document must be in date
Original valid Identity Card issued by the Electoral Office for Northern Ireland	Document must be in date



Proof of Residency (One item from the below)

Proof of Residency	Validity requirements
A copy of your valid UK Driving Licence	Document must be in date
Original valid Northern Ireland Driving Licence (both parts)	Document must be in date
UK Settled Status / Right to Remain / Right to Reside / Indefinite Leave to Remain ID	Document must be in date
Original UK Bank / Building Society Statement	No more than 3 months old
Original Benefits Agency Notification (Child Benefit, Tax Credit, Pension, Income Support, Incapacity and Disability Benefits)	No more than 12 months old
Original HMRC Notification (Coding, Demand, General Correspondence)	No more than 12 months old or within current financial year
Original UK Mortgage statement from a recognised lender	No more than 12 months old
Original Pension statement	No more than 12 months old
Original Council Tax bill (valid for the current year)	No more than 3 months old
Original Utility bill (Gas, Electric, Landline)	No more than 3 months old
Water bill	No more than 12 months old

We're here to help, 7 days – if you have any questions, please e-mail [hello@rcibank.co.uk](mailto:hello@rcibank.co.uk) or call us on **0345 6056 050**.

Braille, large print and audio versions available on request.